



# WIDEN®

## Customer Satisfaction Survey

### Tell Widen What You Think

Widen is committed to monitoring the quality of the services and products we provide, as part of an ongoing improvement process. In appreciation of your feedback, please enter your information at the end of the survey and we will email you a \$25 gift card to Amazon.

#### \* 1. Please rate your experience with Widen in the following areas:

	Excellent	Good	Adequate	Poor
Responsiveness of our service teams	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communicating clearly and effectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Keeping you informed of our progress	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Collaborating with you and your team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Performance of systems/applications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Product functionality meets your expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing value for money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meeting overall project objectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

#### \* 2. Overall, how do you rate the quality of Widen products and services?

- Excellent
- Good
- Adequate
- Poor

#### \* 3. Would you recommend Widen to other organizations?

- Yes
- No

#### \* 4. What is your perception of the advancements in Widen technology?

- ahead of the curve
- just about right
- getting better
- not fast enough
- stagnant
- behind the times

**\*5. How likely is it that you will continue to use Widen in the future?**

- Certain
- Very likely
- Somewhat likely
- Unlikely
- Very unlikely

**6. If you have any comments or suggestions regarding how Widen could improve the services or performance, please enter them in the box below.**

**7. To receive your \$25 gift card from Amazon, please provide your information below and the gift certificate will be emailed to you.**

Name:

Company:

Email Address:

Phone Number: